

CITY OF BLANCO
WATER UTILITIES GUIDELINES
OFFICE # (830) 833-4525 FAX # (830) 833-4121
UTILITIES@CITYOFBLANCO.COM
www.cityofblanco.com

ALL WATER UTILITY BILLS ARE MAILED ONCE A MONTH. THE UTILITY BILLS ARE DUE ON THE 10TH BY END OF OUR BUSINESS DAY, 5PM. IF PAYMENT IS NOT RECEIVED ON THE 10TH BY 5PM, A TEN PERCENT (10%) PENALTY WILL BE APPLIED TO YOUR ACCOUNT. A MAIL POSTMARK WILL BE ACCEPTED IN THIS OFFICE IF PAYMENT ARRIVES ON THE 10TH BY 5PM.

IF THE 10TH OF THE MONTH FALLS ON A SATURDAY, SUNDAY OR A CITY HOLIDAY, YOUR PAYMENT WILL BE DUE BY 5PM OF NEXT BUSINESS DAY, IF PAID ONLINE YOU HAVE UNTIL MIDNIGHT. YOU CAN GO TO THE WWW.CITYOFBLANCO.COM, PRESS THE MAKE A PAYMENT BUTTON, PRESS PAY UTILITY BILL AND FOLLOW THE PROMPTS. WE ARE UNABLE TAKE PAYMENTS OVER THE PHONE.

A DELINQUENT NOTICE IS SENT ON THE 15TH OF EACH MONTH. IF NOT PAID BY THE 21ST WATER SERVICE WILL BE DISCONNECTED BY NOON. A FEE OF THIRTY (\$30.00) FOR RE-CONNECTION FOR NON-PAYMENT WILL BE BILLED.

ANY DELINQUENT OR ACCOUNT NOT PAID WILL HAVE SERVICES TURNED OFF BY THE CITY OF BLANCO AND WATER WILL NOT BE TURNED BACK ON UNTIL A NEW DEPOSIT IS SECURED, AND/OR LANDLORD REQUESTS SOLE RESPONSIBILITY FOR ACCOUNT. NO WATER SERVICE WILL BE TURNED ON WITHOUT A DEPOSIT AND/OR ANY ACCOUNT IN ARREARS.

Illegal Connection/Theft of Services fee: \$1000.00 + *(possible criminal charges brought by the City of Blanco).*

Meter tampering fee: \$500.00

Delinquent Fee: *after (3) consecutive Delinquent accounts within a year residential water customers will be charged another deposit fee of \$150.00. Commercial water customers will be charged another deposit fee of \$193.00.*

Meter Re-Read Fee: \$20.00 – *(Fee waived if incorrect reading due to employee error or equipment malfunctions)*

Temporary Service Connect/Disconnect: \$20.00 *(Snowbirds, out of state, etc)*

Transfer Fee: \$20.00 *(one location to another within the city)*

Trash only account: Deposit: \$150.00 **(Residential:** \$14.51 + tax **Commercial Tote:** \$19.35 + tax *(If not paid by 5pm of the 10th, a late fee of 10% will be added).*

Meter Accuracy Check Fee: \$30.00 *(at customers' request)*

Pull Meter Fee: \$25.00

Return Check Fee: \$25.00 *(collected by City of Blanco)*

Broken Meter Lid fee: \$35.00 + *Personnel Cost*

Meter Box Replacement: \$50.00 + *Personnel Cost*

Broken Sewer Clean-out fee: 4"-\$40.00, 6"+ -\$80.00 + *Personnel Cost*

PLEASE BE ADVISED THAT OUR FIELD WORKERS ARE UNABLE TO ACCEPT ANY FORM OF PAYMENT FROM CUSTOMERS. PAYMENT MUST BE MADE AT THE CITY OFFICE OR ONLINE. OFFICE HOURS ARE: 8:00 A.M. TO 5:00 P.M. MONDAY THRU FRIDAY. FOR YOUR CONVENIENCE, A DROP BOX IS LOCATED BY THE RIGHT SIDE OF THE FRONT DOOR FOR PAYMENTS MADE AFTER 5PM. GARBAGE PICK-UP FOR INSIDE CITY CUSTOMERS IS EVERY MONDAY AND MUST BE SET OUT SUNDAY NIGHT. PLEASE BE SURE YOUR ADDRESS NUMBERS ARE ON YOUR HOUSE AND VISIBLE FROM THE STREET.

2021 WATER/SEWER RATES

MINIMUM BILL (RESIDENTIAL): Water = \$30.90 Sewer = \$28.00 Garbage = \$14.51 TX = \$1.20 = \$74.61 **MINIMUM BILL DOES NOT INCLUDE USAGE AND WILL BE CHARGED IF ACCOUNT IS ESTABLISHED AND WATER SERVICE ACTIVATED. IF YOU ARE ON A SEPTIC, PLEASE ADVISE US SO WE CAN EXCLUDE SEWER CHARGE.**

BILL EXAMPLE: BASE WATER 30.90 + SEWER 28.00 + GARBAGE 14.51 + TAX 1.20 (BASE AMOUNTS PLUS USAGE 2200 WATER GALLONS USED 2.2 X \$7.00= 15.40 *** SEWER FIRST 2000 NO CHARGE \$2.00 X 0.2 = .40 TOTAL BILL \$90.41.

OSCL WATER RATE (RESIDENTIAL): WATER = BASE WATER \$46.35 + 2200 WATER GALLONS USAGE (\$10.50 X 2.2 = 23.10) SEWER BASE \$28.00 USAGE (\$3.00 X 0.2 = .60) GARBAGE \$14.51 TAX 1.20 = \$113.76

SEWER RATE is fixed after 1 year by averaging December, January, February's water usage.

WATER METER DEPOSITS & TAPS

METER DEPOSITS on existing tap:

Residential = \$150.00 (deposit \$140/\$10 connect fee) + CSI \$35.00 = \$185.00

Residential: Deposit fee- \$140.00 (refundable at time of closing of account)

Connect fee- \$10.00 (non-refundable)

C.S.I fee-\$35.00 RESIDENTIAL (non-refundable)

Commercial =\$158.00 (deposit \$148/\$10 connect) + CSI \$50.00 = \$208.00

Commercial: Deposit fee- \$148.00 (refundable at time of closing of account)

Connect fee- \$10.00 (non-refundable)

C.S.I fee-\$50.00 COMMERCIAL (non-refundable)

NEW WATER TAP CONNECTION: Water: 3/4" tap and meter / Sewer - 4" tap and cleanout

Water Tap (inside City limits) \$1200 + \$150 meter deposit + \$35.00 RESIDENTIAL

Water Tap (inside City limits) \$1200 + \$158 meter deposit + \$50.00 COMMERCIAL

Sewer Tap (inside city limits) \$1200.00

Water Tap (outside City limits) \$1750.00 + \$150 meter deposit + \$35.00 RESIDENTIAL

Water Tap (outside City limits) \$1750.00 + \$158 meter deposit + \$50.00 COMMERCIAL

Sewer Tap (outside city limits) \$1750.00

Water Tap Installation Includes - Tap, Service line to customer property (up to 20ft), City shut-off, meter, customer shut-off and box.

Sewer Tap Installation Includes - Tap, Service line to customer property (up to 20ft), clean-out.

ADDITIONAL CHARGES WILL APPLY FOR UP-SIZING

****NOTICE****

WATER METER, BOX, CUSTOMER SHUT-OFF, AND CLEANOUTS WILL BE PROPERTY OF THE CUSTOMER ONCE INSTALLATION IS COMPLETED. CUSTOMER IS RESPONSIBLE FOR THE MAINTENANCE OF THESE ITEMS IN ORDER TO PROTECT THE UTILITY SERVICES AND THE GENERAL SAFETY OF THE PUBLIC. REPAIRS TO THESE ITEMS CAN BE COMPLETED BY THE UTILITY, AT THE CUSTOMERS COST, BY CONTACTING CITY OFFICES.

PLEASE REFER TO THE CITY OF BLANCO FEE SCHEDULE FOR ALL COSTS TO CUSTOMERS FROM THE CITY OF BLANCO.

*******A SELF-SERVE COUNTY RECYCLING CENTER IS LOCATED AT 480 JONES AVE*******